

Volunteer Site Contractor Training



Identify yourself

Name tag
United Way shirt <

Before You Go



Coordinate with the resident/nonprofit

Call ahead of time



Bring all required documentation



Don't forget a device for pictures

Phone, camera, whatever takes pictures

Size	Qty Avail
Small	0
Medium	7
Large	20
XL	4
2X	5
3X	2

Where can I get my forms?

- Vist the Day of Caring Event Page>Printable Documents & Forms
 - https://www.unitedwaywashcounty
 .org/day-caring-2022
- Or, let Jocelyn know you need print-outs

Printable Documents & Forms Library

2022 Important Dates

In-Kind Donation Form

Lunch Form (coming soon!)

Project Feedback Form

Project Request Form

Reimbursement Form

Sponsorship Levels Printout

T-Shirt Form (coming soon!)

Team Leader Feedback Form

Volunteer Application Form

Volunteer Release and Waiver of Liability Form

Waste Voucher Forms

Volunteer Contractor Residential Site Visit Form

Volunteer Contractor Nonprofit Site Visit Form

Volunteer Contractor Project Agreement Form

Volunteer Contractor Safety Checklist

Volunteer Contractor Training Printable

While Reviewing, Consider...



Reasonableness of request

Can your average volunteer do this?

Is this a job for a licensed contractor?

Does this work require a permit?

Can the request be completed in one typical 6-7 hour day? (Consider discussing scale back with resident if not.)



Expectations

Be honest about scope if it's not in our wheelhouse



Safety hazards for volunteers

Requests for work on ladders exceeding a 2nd story

Aggressive animals

Unstable structures/trees nearby that pose risk



Checklist

Site Visit Form - Residential

2022 RESIDENTIAL SITE FORM

Owner Name:	Job Address:
Address:	
Phone:	
T HONE.	
Homeownership Verified? Yes No	Liability Form Reviewed and Signed? Yes No
	Original Attached? Yes No
Total Number of Volunteers Needed:	Hours Needed To Complete All Projects:
Building or Trade Permits Required? Yes	No
If so, can one be obtained prior to starting project? Yes	No
For verification, contact the City of Hagerstown Permit Office at 301-739-8577 ext. Which tasks can be completed from resident's request? (Asse	
Trincii taska can be completea nom resident a request: (Assa	soling unite and cools)
1	
2	
3	
4	
5	
6.	
List of supplies for Teams to purchase or bring (Please be ve	ry specific to include paint colors, # of gallons, etc.):
1.	
2	
3	
4	
5	
6.	
0	
	(Do not include these items in supplies above)
If so, please specify:	
Estimated cost of supplies:	
Special Tools/Equipment Needed: (Including Truck/Trailer To Haul.	Away Items)
If needed, is there access to water and electricity? Yes	No
If so, indicate location:	

List any safety concerns for volunteers:							
Can they be corrected? If so, how?							
Is there adequate on-site parking?	Yes	No					
If no, is there an alternate parking area?	Yes	No	Location:				
Can the homeowner communicate clearly present while the project is being done, et		are they	hearing impaire	d, do they seen	ned confused, o	does another pe	rson need to b
Any additional comments or concerns?							
Form Completed By:					Date:		

Site Visit Form - Nonprofit

Contact Name:	Agency:	
Phone:	Address:	Estimated cost of
Email:		On a dal Tarala (Far
Total Number of Volunteers Needed:	Hours Needed To Complete All Projects:	Special Tools/Equ
Project # 1 Description:		If needed, is there
		If so, indicate locate
Project # 1 Address:		
Building or Trade Permits Required? If so, can one be obtained prior to starting p		List any safety co
Office at 240-313-2435	own Permit Office at 301-739-8577 ext. 119 or the County Permit	Can they be corre
Which tasks can be completed from Agency	's request? (Assessing time and costs)	Is there adequate
1,		If no, is there an a
2		Any additional co
3		
List of supplies for Teams to purchase or br etc.):	ing (Please be very specific to include paint colors, # of gallons,	
1.		For Project one:
		Number of Volunt
2		Project # 2 Descri
3		Project # 2 Addre
		Building or Trade
		If so, can one be
Any supplies being provided by Agency?	Yes No (Do not include these items in supplies above)	For verification, c
If so, please specify:		Office at 240-313- Which tasks can l
		1

	2
Estimated cost of supplies:	3
Special Tools/Equipment Needed: (Including Truck/Trailer To Haul Away Items)	
	List of supplies for Teams to purchase or bring (Please be very specific to include paint colors, # of gallons,
	etc.):
If needed, is there access to water and electricity? Yes No	4
If so, indicate location:	'
	2
List any safety concerns for volunteers:	3
Constant to the constant of th	
Can they be corrected? If so, how?	
Is there adequate on-site parking? Yes No	Any supplies being provided by Agency? Yes No (Do not include these items in supplies above)
If no, is there an alternate parking area? Yes No Location:	If so, please specify:
Any additional comments or concerns?	Estimated cost of supplies:
	Special Tools/Equipment Needed: (Including Truck/Trailer To Haul Away Items)
	If needed, is there access to water and electricity? Yes No
For Project one:	If so, indicate location:
Number of Volunteers : Time Required:	
Project # 2 Description:	
	List any safety concerns for volunteers:
Project # 2 Address:	
	Can they be corrected? If so, how?
Building or Trade Permits Required? Yes No	
If so, can one be obtained prior to starting project? Yes No	Is there adequate on-site parking? Yes No If no, is there an alternate parking area? Yes No Location:
For verification, contact the City of Hagerstown Permit Office at 301-739-8577 ext. 119 or the County Permit	in no, is there an alternate parking area? Tes NO Location.
Office at 240-313-2435	Any additional comments or concerns?
Which tasks can be completed from Agency's request? (Assessing time and costs)	
1	

Site Visit Form - Nonprofit (cont.)

For Project Two:
Number of Volunteers : Time Required:
Project # 3 Description:
Project#3 Address:
Building or Trade Permits Required? Yes No If so, can one be obtained prior to starting project? Yes No
For verification, contact the City of Hagerstown Permit Office at 301-739-8577 ext. 119 or the County Permit Office at 240-313-2435
Which tasks can be completed from Agency's request? (Assessing time and costs)
1
3
List of supplies for Teams to purchase or bring (Please be very specific to include paint colors, # of gallons, etc.): 1.
2
3
Any supplies being provided by Agency? Yes No (Do not include these items in supplies above) If so, please specify:
Estimated cost of supplies:
Special Tools/Equipment Needed: (Including Truck/Trailer To Haul Away Items)
If needed, is there access to water and electricity? Yes No If so, indicate location:

List any safety concerns for volunteers:				
Can they be corrected? If so, how?				
Is there adequate on-site parking?	Yes	No		
If no, is there an alternate parking area?	Yes	No	Location:	
For Project three:				
Number of Volunteers :		Time Required:		
Form Completed By:			Date:	
Signature of Agency Representative Form	Review	ed With:		
Date:				

Project Agreement Form

2022 Day of Caring Project Agreement

RECITALS

The Property (as defined below and hereinafter "Property") may receive repairs as requested in the Project Request you recently submitted to the United Way of Washington County, Inc. ("United Way"). The repair work will be undertaken by volunteers as part of the United Way's 2022 Day of Caring which is scheduled for September 15, 2022 ("Day of Caring").

A United Way volunteer contractor will contact you and make arrangements to visit your property (prior to September 15, 2022) and inspect the work you have requested to be completed. This initial visit will provide the volunteer with an idea as to the scope of the project and the materials necessary for completion. If you have any of the needed supplies/materials for the project, please advise the volunteer during this initial visit. Please be aware that there is no guarantee that the work you requested will be undertaken or that all of the tasks requested in your application will be completed as part of the Day of Caring. Many factors, including but not limited to weather, cost, time, or lack of volunteers, may affect whether the project is actually undertaken or whether it will be completed in its entirety. As a result, during the volunteer's initial visit please discuss which tasks requested are priorities for you.

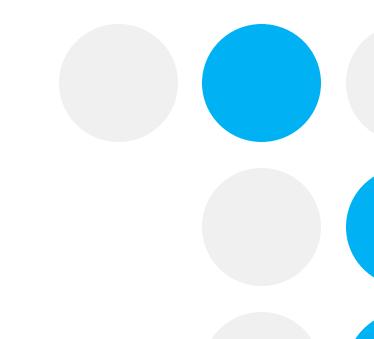
In order to authorize the beginning of the planning process as well as the work to be undertaken on your property, the following terms and conditions must be agreed to by you:

- I certify that I am the legal owner of the Property where the Day of Caring volunteers will be working.
- I expressly authorize the United Way and the Day of Caring volunteers to perform the repairs
 and improvements on my Property as requested in my submitted application.
- I expressly release and agree to fully indemnify and hold harmless the United Way, its
 employees, directors, partner organizations, and volunteer participants, from any and all liability that may
 arise directly or indirectly from the performance and completion of the repairs and improvements
 contemplated herein as part of the Day of Caring.
- 4. In consideration of my voluntary participation in the Day of Caring, I agree to release the United Way and all other sponsoring organizations (including their officers, members, agents, directors and volunteer participants) from any and all liability whatsoever which may arise out of or be connected with participation in this event and all activities related to it.
- 5. I acknowledge that the requested work will occur (at the sole and absolute discretion of the United Way) on September 15, 2022, and that I must be present at the Property on that day and must remain there for the duration of the project. I further acknowledge that circumstances may dictate that certain work relating to the project may occur on days other than September 15, 2022 and if so, I agree that all provisions of this document shall extend to those days as well.

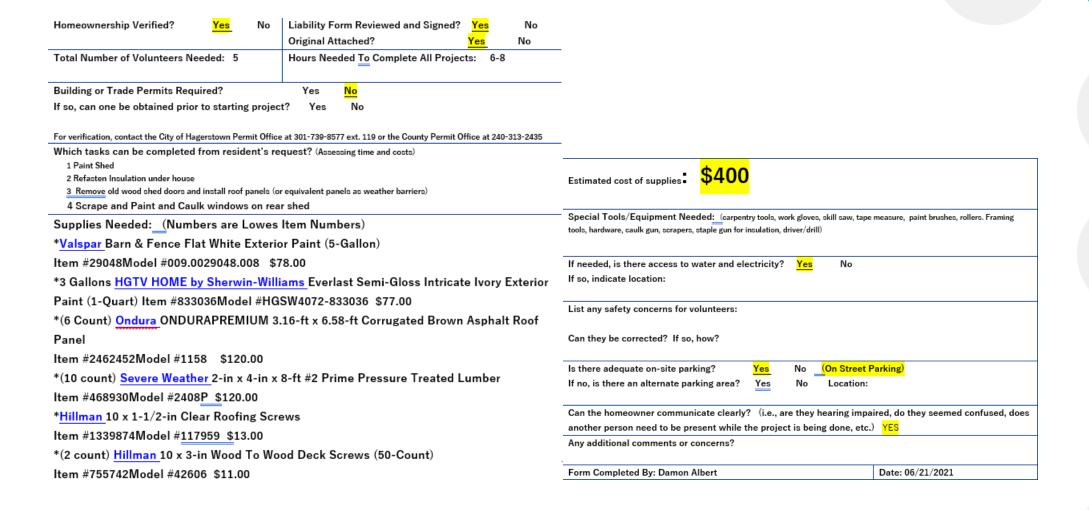
- I agree to provide the United Way and its volunteer workers full access to the Property, which
 has been made as safe as possible, on the Day of Caring in order that they may undertake and inspect the
 work requested.
- 7. I acknowledge that there is no guarantee that any of the work requested will be undertaken by the United Way as part of the Day of Caring and that any project requested to be completed may be cancelled at any time and for any reason at the sole and absolute discretion of the United Way.
- I understand that the volunteer work crew assigned to this Property will attempt to complete
 any project started but I acknowledge that the project may not be completed in its entirety. I further
 understand and agree that any project not started on the Day of Caring shall be considered cancelled.
- I acknowledge that the work undertaken by the volunteer participants as part of the Day of Caring is not equal to that of a professional contractor and therefore no guarantees or warranties relating to the work undertaken are made by the United Way or any volunteer participant.
- 10. I agree that the United Way and the volunteer workers shall have the right to take photographs, as well as video and audio recordings, of me and my property during the work undertaken on the Day of Caring. I further agree that the United Way shall have all right, title and interest in said photographs and all video and audio recordings. I further consent to and authorize the United Way to use and reproduce said photographs, video and audio recordings and to circulate and publicize the same by all means, including but not limited to, newspapers and other print media, television media, brochures, pamphlets, marketing materials, websites and any and all social media.
- 11. I agree to provide a safe work area for the volunteer participants, including, but not limited to, keeping all pets in a secured area and away from volunteer workers at all times; determining if there are any electrical/power or other utility lines in close proximity to the work area; and identifying any other potentially unsafe conditions on the Property.

I acknowledge that the Recitals herein are considered substantive provisions of this Agreement, I hereby agree to the above items in Paragraphs 1-11; and I voluntary sign this document on this _____day of

Signature of Homeowner:
Printed name of Homeowner:
Address of property ("Property"):
Phone number:
Signature of Witness:
Printed name of Witness:



Thorough Cost Estimation



Pictures!









Safety Checklist

2022 HOME SAFETY CHECKLIST

(Use to Suggest Projects)

Ask a few preliminary questions:			
1.Have you ever fallen? If so, how?	* Fire * Accessibility		
2.Can you reach everything in your home?	* Fall Prevention		
3. Would you find it helpful to have a gripping device?			
KITCHEN			
4.Do the cupboards need to be re-arranged to be more accessible?			
5.Does the oven need cleaned? If so, is it feasible for the volunteers to do?			
LIVING ROOM		BEDROOM	
6. Is there clutter in the main walkway – is it free from cords, loose rugs, etc.?		12. 13.	Is there adequate lighting from the bedroom to the bathroom? Would they like a nightlight? Does the tub need <u>cleaned</u> ?
7.Do any shelves need to be re-arranged? BATHROOM		ALL AREAS	
8.Would they like grab bars or handrails if there aren't any present?		14. 15.	Are all steps (inside & out) in good condition? Do any of stairways need handrails? Is there adequate lighting both inside & outside of the house?
9.Is there a nonskid shower mat?			
10. Would they like a hand-held shower head if they don't already have	one?	16	Do they have enough smoke detectors? Do the batteries need changed?
11. Are there any other safety concerns in this room?		17.	Are there any other safety concerns that you observed inside or outside?

Turning in review files/papers

- All physical & electronic files must be turned in by Tuesday, August 16th at 3:00 pm.
- To submit physically:
 - Coordinate with Chris or Jocelyn for pick up/drop off
 - Can be on a thumb drive if electronic
- To submit files via cloud:
 - Nonprofit
 - Residential





Questions?

- Chris Howlett
 - Email: chowlett@hagerstownha.com
 - Phone: 301-573-5032
- Jocelyn Hauer
 - Email: jhauer@uwwcmd.org
 - Phone: 301-739-8200 x 103

